

Mirolab Accessibility Statement

Commitment to Accessibility

At Mirolab, we deeply understand the importance of creating a digital environment that is accessible to all users, including those with disabilities. Our commitment to accessibility is rooted in our core belief that everyone deserves equal access to information and services, regardless of their physical or cognitive abilities. To this end, we are dedicated to continuously enhancing the accessibility of our website and services to ensure that all users can navigate, understand, and interact with our content with ease.

Our approach to accessibility includes:

- **Inclusive Design Principles:** We adopt inclusive design principles that guide the creation of our products and services. This ensures that we consider the full range of human diversity, including physical, cognitive, and sensory abilities, right from the start of the design process.
- **Stakeholder Engagement:** We engage with people with disabilities, advocacy groups, and accessibility experts to gather feedback and insights. This collaborative approach helps us understand the challenges faced by users and informs our strategies to address them effectively.
- **Continuous Improvement:** Recognizing that technology and user needs evolve, we commit to a process of continuous improvement. Our teams regularly review and update our digital assets to incorporate new accessibility features and address any identified barriers.
- **Training and Awareness:** To foster an organizational culture that values accessibility, we provide ongoing training for our staff. This includes educating our developers, designers, and content creators on accessibility best practices and legal requirements.
- **Policy Implementation:** We have implemented policies that prioritize accessibility in our development and content creation processes. These policies are aligned with industry standards and best practices to ensure we meet our accessibility goals.

Conformance Status

Mirolab aims to conform to the Web Content Accessibility Guidelines (WCAG) 2.1 at Level AA. These guidelines, developed by the World Wide Web Consortium (W3C), represent a global standard for web accessibility and provide recommendations on making digital content accessible to people with a wide range of disabilities, including visual, auditory, physical, speech, cognitive, language, learning, and neurological disabilities.

Our conformance status indicates our commitment to the following:

- **Perceivable Information:** Ensuring that all users can perceive the information presented on our website, regardless of how they access it. This includes providing text alternatives for non-text content, creating content that can be presented in different ways without losing information, and making it easier for users to see and hear content.
- **Operable Interfaces:** Making sure that all users can navigate and use our website. This involves making functionality available from a keyboard, providing

users enough time to read and use content, not designing content in a way that is known to cause seizures, and providing ways to help users navigate and find content.

- **Understandable Information and User Interface:** Ensuring that users can understand the information and the operation of the user interface. This includes making text readable and understandable and making web pages appear and operate in predictable ways.
- **Robust Content:** Ensuring that content is robust enough to be reliably interpreted by a wide variety of user agents, including assistive technologies. This means that users must be able to access the content as technologies advance.

We recognize that achieving and maintaining WCAG 2.1 Level AA conformance is an ongoing process that involves regular testing, updates, and improvements to our digital content and underlying technologies. We are committed to this process and to addressing any accessibility issues that may arise.

Efforts to Support Accessibility

Mirolab takes the following measures to ensure accessibility:

- **Continuous Accessibility Evaluation:** Our website undergoes regular and thorough accessibility evaluations and audits. These are conducted both internally and by external experts to identify any potential accessibility barriers.
- **Staff Training:** Mirolab invests in training resources and promotes awareness among our staff regarding accessible design and development practices.
- **Incorporating Accessibility into Our Infrastructure:** From the initial design through development and content creation, accessibility considerations are integrated into our web practices.
- **Feedback Process:** Recognizing that situations change and new technologies emerge, Mirolab maintains an open and responsive feedback process for users to report any accessibility barriers they encounter.

Technical Specifications

Accessibility of Mirolab's website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Known Limitations

While Mirolab strives to adhere to the accepted guidelines and standards for accessibility and usability, it may not always be possible to do so in all areas of the

website. We are aware of some areas on the website where we could improve accessibility, and we are actively working to achieve this.

Feedback and Contact Information

We welcome your feedback on the accessibility of Mirolab. Please let us know if you encounter accessibility barriers:

- **Email:** support@mirolab.com
- **Postal Address:**
 - Mirolab Solutions Ltd., 16 Bourne St, London, United Kingdom, SW1W 8JR
 - MIROLAB SOLUTIONS PTY LTD SURRY HILLS NSW 2010, AUSTRALIA

We try to respond to feedback within 30 business days.

Enforcement Procedure

In case of any complaints regarding the accessibility, users are encouraged to contact Mirolab directly. We take your feedback seriously and will consider it as we evaluate ways to accommodate all of our customers and our overall accessibility policies.

Changes to This Accessibility Statement

This statement is reviewed and updated periodically to reflect Mirolab's ongoing commitment to accessibility. This Accessibility Statement was last reviewed on [Last Reviewed Date]. We encourage you to review this statement regularly to stay informed about our commitment to accessibility and inclusion.

Mirolab's commitment to inclusion and accessibility is ongoing, and we view accessibility as an integral part of our mission. Our Accessibility Statement reflects our dedication to making our technologies, services, and information accessible to everyone, including individuals with disabilities.